

# The Process

## Thank you for giving Affordable Custom cabinets the opportunity to meet your cabinetry needs ....

whether it is for your new home, for a remodel of your existing home, or simply the addition of specialty furniture pieces like desk/computer stations, entertainment centers or bookcases. The first step is to determine what your basic priorities and goals are for your project. It is helpful to take notes about the various products and design ideas that you have. Collecting photos and that catch your eye will also assist both you and the designer formulate the look you are trying to achieve. Think about the space where you are planning to have cabinetry. Also make sure the sizes you consider work for you. For example, many people are opting for a taller vanity cabinet rather than the standard 32" high in order to minimize possible back strain. Since this is custom cabinetry, heights are completely flexible.

*"Are the upper cabinets and the tall cabinets going to run to the ceiling? If so, does a storage space for a step stool/ladder need to be incorporated into the plan?"* This is just a sampling of the many questions that will need to be considered with custom cabinetry.

If you are working with a contractor or builder they will generally recommend a specific person/designer at ACC with whom they have worked with on previous occasions.



*Affordable Custom Cabinets*

*Showroom 892-4374 fax 892-4376*

*12115 E Mission (Mission and Pines)*

*Spokane Valley, WA 99206*

You are welcome to visit our Showroom at anytime during business hours without an appointment but many times it is more beneficial to set an appointment with a salesperson to begin the design process of your project. This initial consultation meeting will usually last between one to three hours.

Showroom hours are  
Monday through Friday 10:00 a.m to 5:00 p.m.

The Showroom is open for your perusal from 10:00 a.m. to 4:00 p.m. on Saturday but design consultations would need to be pre-arranged on Saturday's.

We hope to see you soon!



# The Process

There are seven distinct stages involved - the design - the quote - the measure - the contract - the manufacturing - the delivery & the installation.

**The Design & Quote**-The ultimate goal is to spell out as many of the details as possible, like the wood, color, door styles, cabinetry construction, and options, such as type of drawer guides, crown moldings and etc. Close approximations of dimensions will be needed (sometimes the measure stage will come in here). Generally a time span of 1 to 2 weeks should be allowed for the design to be drawn up and submitted with the written proposal for your review. Design revisions to the design/quote will add to the project length.

**The Measure** - If the design and quote are acceptable and you would like to proceed to the next stage, an appointment would be made with your salesperson to have them visit the job site and peruse the area for potential problems and to take the exact dimensions. This measurement appointment is usually done on new construction during the framing/drywall stage. Please allow a week for the final revision of the quote to be done that will be based off of the exact dimensions of the project.

**The Contract** - When all of the details and decisions have been completed, the contract along with detailed production drawings can then be drafted and signed. This will clarify many aspects of the project so any "surprises" will be minimized later in the project. Please allow 1-week minimum for this stage. Complex designs may take more time.

**Manufacturing**- Once the set of drawings has been turned over to the "shop" the possibility of making changes has been minimized. If for some reason a change to the cabinets needs to be made the order can be revised within the first week of production. Your cabinetry date will be scheduled and you will receive a call with that date about two weeks after the order was received into production. The full production time will be within 5 to 8 weeks.



**The Delivery & Installation**- On the scheduled date your cabinetry will be delivered. When the cabinets are delivered they will be placed in the appropriate room for the installation crew. If this a remodel the room should be free of the old cabinetry, appliances (dishwashers, ranges, refrigerators), and wood trim or base moldings where the new cabinetry is to be placed. If new flooring is already in place, please provide some type of protection such as cardboard, plastic, tarps or blankets. Usually the installation process will begin the following day. The wall (upper) cabinets will generally be the first items installed followed by the base cabinets. Any appliances, such as sinks, ranges, ovens and etc. that need to have "cut-outs" in a top or a cabinet must be easily accessible for accurate measurements to be taken. If knobs and pull are to be installed they should be readily available at this time. The installers will need to be able to set-up the saws and tools in a dry, safe environment such as a garage, carport, etc. The crown molding (if any) will be applied last along with the adjustment of the doors and drawer fronts so that they hang properly. Many times there will be items that will need to be done after another phase of the work has been completed. The most common is the appliance garage, which will not be set in place until the countertops have been completed. And last but not least, if you have indoor pets it is best to keep them in a separate room for their safety, and the safety of the delivery/installation crews.

*Please note - Affordable Custom Cabinets specializes in cabinetry. We are not trained as electricians, or plumbers, therefore you will need to make arrangements to have your sinks, dishwashers, appliances and lighting installed by a professional. Your contractor or your ACC designer will be glad to recommend reputable electricians and/or plumbers if necessary.*